

With the pressures that the Covid-19 Pandemic is putting on Wales and the rest of the UK, we understand that there are unprecedented measures put in place when it comes to funerals.

**We want to ensure you that regardless of whatever happens, we will always do our utmost to make sure that you can say your goodbyes in a dignified manner in a way that is still as individual as the person themselves.**

Below we've outlined some things to bear in mind when arranging a funeral –

### ***Completing the Paperwork***

We have put in place social distances measures including hand sanitiser and sneeze screens to ensure that it is safe to meet at our office. We can also come to your home, however please be aware that we will be wearing PPE for your and our protection. But, if you do want to play things safer we will more than happily complete all the arrangements over the phone or through Skype, Zoom, WhatsApp, email and even post! Most importantly though, know we will do whatever works best for you.

### ***Viewings***

We are able to offer viewings with the provision that the government guidelines are adhered to. However, if more people wish to be present let us know and we will work with you to ensure that everyone has the chance to say their goodbyes.

### ***Hearses***

We are still able to offer a full variety of hearses, whether it is a horse drawn hearse, a motorcycle hearse, a bicycle hearse, a more traditional silver or black hearse or even a simple estate hearse, you can choose whatever you feel most suitable for your loved one.

### ***Limousines***

Limousines are now allowed to be used under certain restrictions. Only 6 persons (in two rows of three) are allowed to travel in the limousine, they must be from the same bubble and sit towards the rear of the limousine. Masks will need to be worn at all times in the limousine. We ask that gloves are not worn as hand sanitiser will be provided when entering the vehicle.

### ***Coffins***

Even though there is a reduction in the variety of available coffins that are being produced in Britain currently to ensure that a constant production can continue, we are extremely proud to announce that we can still offer all of the following coffins –

- Wood Effect Coffins
- Veneered Coffins
- Solid Wood Coffins
- Wool Coffins
- Willow Coffins
- Wicker Coffins
- Picture Coffins
- Bamboo Coffins
- Banana Leaf Coffins
- Glitter Coffins
- American Style Caskets

### ***Funeral Attendance***

Different cemeteries and crematoriums have different rules on this. Generally, they will allow between 20-50 mourners depending on where it is taking place and the space that they have. Some crematoriums will also let some people stand outside, whereas others will require people to go back to their cars. Government guidance now states that crematoriums should not give out information regarding funerals (as in where and when it is), and the applicant for the service should invite individuals to attend. People from different households should at all times be at least 2m apart (including sitting in the chapel) and hand sanitiser should be used when entering the building.

### ***Webcasts***

Again this varies depending on where the funeral is taking place but there is an option to have the funeral viewed live online. If requested, a unique link, login and password will be emailed to you which you can forward to as many people as you want, meaning everyone can see, hear and feel as part of the service even if they are unable to attend themselves. The cost of this varies from £50 to £92.

### ***Flowers***

Generally florists and flower wholesalers are open however this is subject to both local and national lockdown restrictions and Brexit has also had an effect on supply. We have been able to source and provide floral arrangements throughout the pandemic, and we are still able to provide flowers.

### ***Wakes***

Many venues and businesses are still open and can provide you with any facilities you may require, however this is subject to local and national lockdown restrictions. Different areas may also have varying guidelines so our advice would be to contact the desired location to see what services they can offer to best suit your needs.

We know that the situation has a habit of changing quickly and we will keep this page up to date as much as we can. Any questions however, please just give us call on 02921690022 or email [info@ivorthomasfunerals.co.uk](mailto:info@ivorthomasfunerals.co.uk).